

6 January 2015

Mr M Hamlin Snowdrop Farm Heath House Wedmore Somerset BS28 4UQ

Dear Mark

I note that your initial three year term of office as a Non-executive Director of Cable and Wireless plc ended on 1 January 2015 and I am pleased to confirm that we would like to extend your appointment for a further 3 year term effective from 1 January 2015.

As for all Directors, your appointment will be subject to re-election by shareholders at each year's Annual General Meeting. Your appointment may also be terminated at any time by either party giving one month's notice to the other.

I would like to take this opportunity to thank you for your contribution over the past three very challenging years. I am personally very grateful for your support and I look forward to working together as we face the future challenges.

Yours sincerely

Sir Richard Lapthorne

Chairman