

Cable & Wireless Communications Job Profile

Job Title: Business Intelligence Technology Lead		Work Level: Managerial	Reports to: Group CIO
Purpose of Role: Manage and coach a team to deliver, enhance and operate the CWC Group Business Intelligence solution.			
Role Dimensions		Personal Requirements for Role	
Primary Accountabilities: <ul style="list-style-type: none"> • Create, coach and manage a high performing team ensuring high colleague engagement through activities such as resource planning, motivation, development and direction. Drive discretionary effort and encourage an environment of continual improvement. • Routine generation and dissemination of Group KPIs and comparable reporting artifact, governance, capacity and change management. • Work closely with BI Architect and senior stakeholders to develop, design, deliver and maintain the CWC Group BI solutions and its integrations, ensuring that the CWC DWH delivers to the business. • Manage a team comprised of onshore and offshore colleagues including developers, testers and operational resources. • Manage all requests from the business (as funneled via the BI team) and prioritize and implement information requests as appropriate, and update and interact with stakeholders across the business as required. • Create and manage all the project plans for delivery of BI Solutions, to time, quality and budget. • Manage all the project and operational tasks of the full SDLC from requirements gathering through development to support and operation. • Ensure adherence to Business Intelligence technology and operations principles and practices, governance, capacity and change management. Evolve principles and practices from time to time as required. • Liaise with internal customers to understand and develop future requirements. Contribute to the wider BI roadmap. • Liaise as required with third parties suppliers and Business Units for interface development and any associated operational issues. 		Experience & Technical Skills: <p>8+ years Knowledge and experience in the following</p> <ul style="list-style-type: none"> • Solid understanding of BI technologies, including MPP, Big Data, visualisation and integration, programming • Direct experience working with implementations of any or all of AWS Redshift AWS EC2. AWS S3, Mediation Zone, Cloudbeam, Splunk, Tableau, Business Objects, Excel, SQL, programming and scripting preferable. • Data warehousing and data management practices - Kimball methodology preferable. • Solid SQL skills – ability to review code and make templates and decide design patterns for development teams. • Full application development life-cycle experience, including business intelligence requirements gathering - Agile Scrum methodology experience preferable. • Experience and implementation of automated testing, continuous integration, code versioning and repository preferable. • Telco experience a benefit, familiarity with billing systems and network feeds preferable. • Direct people management of including offshore team members. • Supplier management experience. 	
Significant Demands: <ul style="list-style-type: none"> • Travel to India, Caribbean and Panama likely. • Influencing without direct control • Rapidly changing priorities and requirements 		Qualifications: <ul style="list-style-type: none"> • Degree level • Related qualification in BI and/ or project management advantageous 	
Working Practices & Relationships: <p>Key relationships – Group Architecture team, Group Senior Management, CIO, business stakeholders across commercial leadership, CEOs, local analysts.</p>		Key Behaviours: <ul style="list-style-type: none"> • Strong leadership , management, communication and influencing skills • Highly-motivated results-orientated self-starter • Excellent stakeholder management skills and business aware • Strives to continually improve 	
People: This role has managerial responsibility	Financial: Not a budget line owner	Location: Coral Gables, Miami	

Interested applicants submit resume to careers@cw.com. Please indicate the title and location of the position in the subject line of your email.