

Cable & Wireless Communications Plc Job Description

Job Title: Head of Enterprise Architecture	Work Level: Managerial	Reports to: Chief Information Officer
<p>Purpose of Role: The Head of Enterprise Architecture helps the CWC businesses achieve better IT outcomes by providing global thought leadership, driving best practices and helping the business to develop a global architecture agenda. By developing sound architecture principles and fostering best practices and pragmatic approaches to IT systems within telecommunications the architect contributes both directly and indirectly to better IT value by reducing risk, ensuring workable solutions, encouraging pragmatic approaches and reducing costs. The Head of Enterprise Architecture leads a small team of architects that look across all IT dimensions from infrastructure to applications and business architecture.</p>		
Role Dimensions		Personal Requirements for Role
<p>Primary Accountabilities:</p> <ul style="list-style-type: none"> • Analyse the business strategy and translate into a fit for purpose IT strategy. • Develop pragmatic roadmaps to deliver the strategy in conjunction with key stakeholders. • Develop and implement an IT governance structure. • As a team, develop and maintain architecture principles, standards and guidelines across the business. • Co-operate closely with the Technical Architect on application development and integration platforms. • Create strong credible relationships through liaison with business stakeholder, vendors and IT experts. • Communicate the architecture vision across the business so that it is understood and executed. • Provide technology thought leadership across the business. • Review new requests for architecture alignment and resolve conflicts of direction. • Review requests for capital for technology programs and recommend approval/rejection as appropriate. • Identify opportunities for IT-related performance improvement and create interest and focus on these issues • Provide advice and guidance to management and project teams; review designs. • Develop end-customer focused metrics to enable measurement of the effectiveness of the solution across each business unit. 		<p>Experience:</p> <ul style="list-style-type: none"> • Extensive experience in telco IT with a solid understanding of the telco IT systems landscape • Understanding and knowledge of applications and vendors solutions in CRM, charging, billing, self-service, mediation, policy, activation, plant, fault-management and so forth • Systems integration and IT projects • Good understanding of fixed and mobile network architecture <p>Technical Skills:</p> <ul style="list-style-type: none"> • Architecture development (infrastructure, systems, information, business architecture, etc.) • Integration methods (such as SOA, ESB, etc.) • Business process modelling • Data architecture solutions (such as Hadoop, No-SQL, RDBMS, etc.)
<p>Significant Demands:</p> <ul style="list-style-type: none"> • Significant travel • Able to work with ambiguity • Highly influential without direct positional power • Used to work across cultural and language barriers • Has credibility in the specific domains 		<p>Qualifications:</p> <ul style="list-style-type: none"> • Degree calibre • Optionally architecture certified, such as TOGAF, Zachman • Optionally TMF certified, such as Frameworx, eTOM, etc.
<p>Working Practices & Relationships:</p> <ul style="list-style-type: none"> • Collaborative team player used to working in diverse markets and cultures. • Experienced internationally and willing and able to travel extensively • An inspirational leader, able to have a significant impact without direct line responsibilities. 		<p>Key Behaviours:</p> <ul style="list-style-type: none"> • At ease with the business, commanding respect and trust, and able to explain complex technical subjects with clarity and business focus. • Thought leader, with the ability to influence effectively and facilitate the delivery of effective solutions. • Commercially astute and business aware. Comfortable delivering within an ambiguous, changing environment: passionate about “making a
<p>People: This role has managerial responsibility for a small architecture team</p>	<p>Financial: Not a budget line owner</p>	<p>Location: Coral Gables, Miami</p>

Interested applicants submit resume to careers@cw.com. Please indicate the title and location of the position in the subject line of your email.