

Cable & Wireless Communications Job Profile

Job Title: Head of Liberate Architecture		Work Level: Management	Reports to: Head of Group CRM & Billing Solutions
Purpose of Role: To own and deliver the Group internal CRM and Billing Solutions Architecture vision, strategy and roadmap including all software and hardware components that construct the associated systems.			
Role Dimensions		Personal Requirements for Role	
Primary Accountabilities: <ul style="list-style-type: none"> • Create and coach a high performing team: Ensure high colleague engagement through activities such as resource planning, motivation, development and direction. Drive discretionary effort and encourage an environment of continual improvement. • Group CRM and Billing Architecture: Work with Group Architect and senior stakeholders to develop, design, deliver and maintain the Architecture Roadmap for CWC (internally, off shore and 3rd party) including all software and hardware architecture components • Design Authority for Gateway: Own and authorise all Gateway designs initiated and executed. • Gateway Development: Plan, agree and execute all Gateway development. • Business Unit Integration Architecture: Understand Business Unit integrations and liaise with key stakeholders and technology vendors as appropriate for the provision of end to end solutions. • Performance and Stability: Design, develop, deliver and maintain tools and processes for monitoring Liberate and Gateway performance. Provide level 3 and 4 support for fast resolution of issues affecting performance and stability. • Coding Standards and Best Practice: Champion, monitor and support the continual improvement of coding standards for Liberate front-end (covering Java, HTML and Javascript). Provide corrective action advice and guidance to Development on best practice. • Methodology and Toolsets: Provide technical expertise in all areas of the Software Development Life Cycle (SDLC) and toolsets including third party libraries, development and deployment tools. 		Experience: <ul style="list-style-type: none"> • 10+ years experience as an architect/senior developer in an enterprise environment • Experience in a Telco environment would be beneficial with exposure to their billing systems and network feeds preferable • Proven ability to manage multiple, concurrent projects • Direct people management 	
Significant Demands: Role is expected to provide occasional 3 rd level out of hours support for Liberate and Gateway. Travel to the Caribbean, Panama and India is expected.		Technical Skills: Solid understanding and proven extensive experience of <ul style="list-style-type: none"> • Java, Javascript, Spring, Hibernate, JSF • Developing Java based, n-tier web applications • Tomcat, Apache HTTPD, Linux • Designing robust, resilient and performing application infrastructures • Software Development Life Cycle (SDLC) methodologies including Agile • Familiarity with Deployment/ Continuous Integration tools and practices 	
Working Practices & Relationships: Develop and maintain key relationships with Group Architecture team, Group Senior Management, CIO, business stakeholders across local IT teams and senior off shore developers.		Qualifications: <ul style="list-style-type: none"> • Degree level 	
People: This role has managerial responsibility		Key Behaviours: <ul style="list-style-type: none"> • Strong leadership , management, communication and influencing skills • Highly-motivated results-orientated self-starter • Excellent stakeholder management skills • Strives to continually improve 	
Financial: Not a budget line owner		Location: Coral Gables, Miami	

Interested applicants submit resume to careers@cw.com. Please indicate the title and location of the position in the subject line of your email.